

# Digital Trust Resident Engineering Services

Get hands-on, expert engineering support for mission-critical PKI, cryptographic, and CLM systems

**Collective Insights augments** your team with dedicated engineers for advanced configuration, integrations, troubleshooting, and operational adoption—beyond standard implementation and OEM professional services engagements.

Our Resident Engineers integrate directly into your environment (on-site or remotely) to strengthen PKI capacity and capability, reduce upfront project workload, and accelerate modernization and roadmap adoption.

## Adopt, Deploy & Operate with Ease



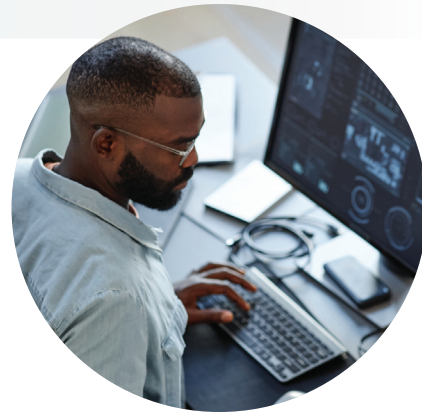
**Drive operational adoption** of PKI and certificate lifecycle management (CLM) investments



**Complete deployments** through to production readiness



**Support platform configuration,** operationalization, and user adoption



## Your Guide Through Platform Upgrades, Migrations & System Integrations

**Modernize and maintain secure, supported PKI environments with seamless upgrades and automation.**

We'll help you migrate from unsupported on-premise platforms to modern, cloud-aligned architectures while integrating with identity, security, cloud, CI/CD, and enterprise infrastructure systems.

## Build a Stronger PKI Strategy with Health Checks & Strategic Roadmapping

We conduct comprehensive PKI environment assessments before developing prioritized recommendations that align with your security and business objectives.

This can include preparing your organization for evolving demands, such as



### 47-DAY PUBLIC CERTIFICATE

requirements and post-quantum cryptography readiness.



### Modernize & Automate Your Operations

- Automate workflows with PowerShell, APIs, and orchestration frameworks—leveraging platform capabilities to streamline operations
- Improve uptime through monitoring, alerting, and proactive remediation

## Flexible Delivery Models Based On Your Requirements

Collective Insights provides delivery models that align with your organization's needs, whether that's a defined project outcome or embedded PKI expertise to support your team.



### Outcome-Based Delivery

- Defined deliverables and outcome-driven project wscope
- Our team handles the upfront project workload, leaving you with an efficient, automated certificate management process



### Embedded Delivery Model

Resident Engineers serve as an extension of your team, providing:

- Day-to-day PKI operational support, troubleshooting, and configuration assistance
- Architectural guidance and PKI best-practice advisory
- Knowledge transfer and capability development to strengthen internal expertise
- Seamless collaboration with vendor delivery and account teams to provide end-to-end, coordinated service



## Why Collective Insights

We bring deep expertise across PKI, certificate lifecycle management, cryptography, automation, and digital trust modernization. Our consultants combine strategic advisory with hands-on engineering to help organizations modernize, scale, and secure their cryptographic foundations.

Reach out to learn more about our Digital Trust Resident Engineering services today.

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